

USER GUIDE

# MANUFACTURER MAINTENANCE

***Mandatory campaign***

INTENDED FOR THE

**Kronos MVC3**

## Manufacturer Maintenance for Kronos MVC3

### Presentation

**Dronavia announces the official launch of a manufacturer maintenance campaign for Kronos MVC3 systems sold before 13 June 2025.** The campaign, which is free of charge and mandatory, involves the return of parachute systems to Dronavia's workshops and includes updating the Kronos MVC3 system to our latest Kronos InfinitySafe firmware version, as well as issuing a new C5 documentation package, which is now required by EASA and the main European civil aviation authorities.

### Why carry out this manufacturer maintenance?

Enjoy a fully optimised system that complies with the latest safety and regulatory standards. This campaign also entitles you to:

- **1 year of free maintenance, including POD replacement (value: 49.99€)**
- **2 years of additional manufacturer's warranty**
- **The option to perform future updates directly from the RetroUpdater software**

Only the cost of shipping the Kronos MVC3 system to Dronavia is payable by the customer. The rest is covered entirely by Dronavia. Allow approximately 10 working days between shipping your equipment and its return, including updating, maintenance and reshipment.

- 1 Contact Dronavia or your authorised reseller now to start the process.

- 2 Send your Kronos MVC3 parachute system to Dronavia for servicing. Only the parachute system should be sent to us. **Please remember to fill in and include the contact form in the parcel (downloadable below).**

[Download link for contact form](#)

In case of problems



+33 3 54 40 00 78



support.updater@dronavia.com



www.dronavia.com

Only the cost of shipping the Kronos MVC3 system to Dronavia remains at the customer's expense. The rest is fully covered by Dronavia.

**Shipping address: Dronavia - 7 Avenue Julien Méline - 88200 Remiremont - France.** Don't forget to fill in and insert the contact form in the parcel (download below).



**3** Dronavia provides firmware updates and comprehensive maintenance for your Kronos MVC3 system.

**4** Dronavia will draft and edit your new C5 documentation.

**5** Dronavia will return your system to you. Your system will be returned to you within a maximum of 10 working days, including updates, full maintenance and return shipping.

**6** *You will receive your updated system with the new C5 documentation.*

[In case of problems](#)

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 [support.updater@dronavia.com](mailto:support.updater@dronavia.com)

 [www.dronavia.com](http://www.dronavia.com)

## New Features of Kronos InfinitySafe

### Kronos InfinitySafe Update – More Safety, More Control

*With the Kronos InfinitySafe firmware, Dronavia introduces two major new features designed to improve operational safety and reduce the risk of human error when using Kronos parachute systems:*

- **Smart Lock Below 20 Meters**

The parachute system now automatically locks below 20 meters altitude. This function prevents any unnecessary or ineffective deployment at low altitude, ensuring activation only when it is truly useful and effective.

- **Redesigned Initialization Process**

The Kronos parachute system can now only be powered on when it is properly connected to the drone. This improvement eliminates the risk of incorrect handling on the ground and prevents any accidental deployment.

In addition to these new safety features, the Kronos InfinitySafe firmware also includes fixes for several minor bugs identified through field feedback and continuous system performance analysis. ***These enhancements further strengthen the reliability of Kronos systems while simplifying their day-to-day use. With Kronos InfinitySafe, you benefit from the highest standards of flight safety management.***